If you experience technical difficulties completing the online survey, please contact Data Solutions International (DSI) Technical Support at 877.477.1416 or email support@datasltn.com. DSI is the company that developed and will maintain the online surveys for the Cancer Prevention Study-3.

If you have questions related to survey content, please contact CPS-3 Research Staff at the American Cancer Society by phone at 888.604.5888 or by email at cps3@cancer.org.

Tips on completing the online survey:
- Complete all sections, in order, as listed on the Survey Overview page.
- At the end of each section, submit section by clicking the Submit Section button.
- You may logout and come back to complete the survey at any time. All your responses will be automatically saved.
- Once all sections have been completed, a Submit button will display at the bottom of the Survey Overview page. Submit your entire survey by clicking this button.

Online Survey

How long will it take to complete the online survey?
It should take approximately 30-45 minutes to complete all sections of the survey.

Can I go back into a section once I have submitted that section?
Yes, as long as you have not clicked “Submit” on the Survey Overview page. You may access any section even when the status for that section indicates Complete.

Can I browse or edit my online survey once I have submitted the survey?
You will not be able to edit your survey once it is submitted. You will be able to browse or print your submitted survey at any time until December 2019. If you need to make edits to a submitted survey, please contact CPS-3 research staff by phone at 888.604.5888 or by email at cps3@cancer.org.

Can I update my personal contact information online?
Yes. Your online account will remain active until December 2019. You can provide new contact information (name, address, email and/or phone number) by logging into your account and clicking the “Account Management” tab. You may also call us toll free at 888.604.5888 or email us at cps3@cancer.org to report any changes.

How do I navigate the survey and my account?
For more detailed information on navigating through the survey and your account, please select the Survey Navigation Instructions in the “Help” pop-up from your online survey account.
I received a pop-up message that says I clicked a button twice, but I did not click anything twice. What does this mean?

You may have correctly gotten this message (see image below) if you are experiencing slow load time that resulted in you clicking the button twice. However, if you did not click anything twice, it may be because you are using an out of date browser version. You can click Cancel and continue with your survey. No information will be lost. If you update your browser version, you should no longer receive this message.

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**Data Security and privacy**

**Will my online information be kept secure and confidential?**

Yes. Our survey site [https://www.cps3survey.com](https://www.cps3survey.com) is a secure site. All information is kept secure and confidential with limited access to study staff who go through routine biomedical research ethics training and have signed confidentiality forms.

**Will my data be kept confidential? How will this be done?**

Yes. Every effort is made to protect the identity of the participants in this study. All of the study staff sign confidentiality forms and undergo training in research ethics. When your data are collected, they are labeled with a unique identification number. Your data are then stored separately from all personal identifiers, such as your name, address, email, and phone number. All study materials are stored in a locked facility and secured computer files, and your personal contact information is kept in separate files accessible only to a limited number of CPS staff. This personal contact information will not be shared with anyone, including other staff at the American Cancer Society, unless they are directly involved in managing CPS-3.

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**Study Information**

**Can I still be in the study if I develop cancer?**

Yes. In addition to studying the causes of cancer, we also want to learn if environmental, lifestyle, and genetic factors influence treatment outcomes, survival, and quality of life following a cancer diagnosis. And depending on the type of cancer, we may even ask you for some additional information about your cancer to better understand factors that affect cancer survivors. So, it is important for us to follow all participants for the full length of the study.
How will you use my information?
The study began by collecting information about lifestyle, behaviors, environment, and medical history from individuals who do not have cancer. As we follow CPS-3 participants over time, we update that information and ask about new disease diagnoses. The information collected will help us understand the differences (in lifestyle, environment, and genetic factors) between people who get cancer and those who do not. Ultimately, this information will further help us identify cancer risk factors and how to best prevent disease in the future.

Will I ever have to provide medical records?
If you are diagnosed with cancer while you are still participating in CPS-3, we may ask you for written permission to get your medical record so that we can obtain more information about your diagnosis and treatment. Also, we may ask your permission to contact the hospital where you were treated for a sample of the tissue taken to diagnose or treat your cancer, such as a biopsy. At that time, you can agree to give us permission or not. The best source for accurate information on cancer features is in the medical record or from the tissue collected.

Why would I want to continue to participate in this research study?
Most people who participate in research studies hope they will contribute to a better understanding of how to prevent disease. For CPS-3, this knowledge will help reduce the burden of cancer for this and future generations.

Who is running the study?
CPS-3 is funded and managed by the American Cancer Society Behavioral and Epidemiology Research Group (BERG). The BERG conducts, analyzes, and publishes original research on the causes and prevention of cancer utilizing large population studies, like CPS-3.

How long will the study last?
The 2018 survey is the second follow-up survey since enrollment ended in December 2013. Participants will be followed for at least 20 years, and we will continue to contact you at minimum every three years with mailed surveys for you to answer. An important part of maintaining the scientific validity of large-scale studies like CPS-3 is being able to follow individuals over time to update relevant lifestyle, behavioral and medical information.

Who is in the study?
More than 300,000 men and women of various racial/ethnic groups from all over the United States and Puerto Rico are enrolled in CPS-3.

Who makes sure this study is scientifically sound?
There will be ongoing peer review of CPS-3 by cancer researchers from many prominent university and research institutions.

Who makes sure this study is safe?
Review and oversight by the Emory University IRB (Institutional Review Board) continues throughout the study as investigators analyze survey and biological data.
**What is an Institutional Review Board?**
An Institutional Review Board (IRB) is a research oversight committee charged with assuring, both in advance and by periodic review, that appropriate steps are taken to protect the rights and welfare of humans participating as subjects in approved research studies based on the ethical principles of the Belmont Report.

**What is the Belmont Report?**
In 1974 Congress passed the National Research Act which created the National Commission for the Protection of Human Subjects of Biomedical and Behavioral Research. The Commission wrote the Ethical Principles and Guidelines for the Protection of Human Subjects of Research (commonly referred to as the Belmont Report). The Belmont Report contains the ethical principles upon which the federal regulations for protection of human subjects are based.

**More information**

**How will I get updates on the study?**
As a participant, you will receive an annual newsletter with study highlights and updates. You may also visit cancer.org/cps3 anytime to get more information about the Cancer Prevention Studies.

**How can I learn more about CPS-3?**
Please visit our website at cancer.org/cps3, email us at cps3@cancer.org, or call our toll free number at 888.604.5888. You can also join our Facebook page for additional updates.

**Where can I find out more about risk factors, diagnosis, and treatment for cancer?**
For cancer information and resources 24 hours a day, seven days a week, call 1-800-ACS-2345 or visit our website at cancer.org. Spanish services are available.